















# INVESTOR PRESENTATION

**July 2021** 



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#### **Caution regarding forward-looking statements**

This presentation contains "forward-looking information" within the meaning of applicable Canadian securities legislation. Such forward-looking information includes, but is not limited to, information with respect to our objectives and the strategies to achieve these objectives, as well as information with respect to our beliefs, plans, expectations, anticipations, estimates and intentions. This forward-looking information is identified by the use of terms and phrases such as "may", "would", "should", "could", "expect", "intend", "estimate", "anticipate", "plan", "foresee", "believe", and "continue", as well as the negative of these terms and similar terminology, including references to assumptions, although not all forward-looking information contains these terms and phrases. Forward-looking information is provided for the purposes of assisting the reader in understanding the Company and its business, operations, prospects and risks at a point in time in the context of historical and possible future developments and therefore the reader is cautioned that such information may not be appropriate for other purposes.

Forward-looking information is based upon a number of assumptions and is subject to a number of risks and uncertainties, many of which are beyond our control, which could cause actual results to differ materially from those that are disclosed in, or implied by, such forward-looking information. These risks and uncertainties include, but are not limited to, the following risk factors which are discussed in greater detail under "Risk Factors" in the Company's Annual Information Form for the year ended August 31, 2020 available on SEDAR at www.sedar.com: limited operating history, negative operating cash flow, food industry, quality control and health concerns, regulatory compliance, regulation of the industry, public safety issues, product recalls, damage to Goodfood's reputation, transportation disruptions, product liability, ownership and protection of intellectual property, evolving industry, unionization activities, reliance on management, factors which may prevent realization of growth targets, competition, availability and quality of raw materials, environmental and employee health and safety regulations, online security breaches and disruption, reliance on data centers, open source license compliance, future capital requirements, operating risk and insurance coverage, management of growth, limited number of products, conflicts of interest, litigation, catastrophic events, risks associated with payments from customers and third parties, being accused of infringing intellectual property rights of others and, climate change and environmental risks. Although the forward-looking information contained herein is based upon what we believe are reasonable assumptions, readers are cautioned against placing undue reliance on this information since actual results may vary from the forward-looking information. Certain assumptions were made in preparing the forward-looking information concerning the availability of capital resources, business performance, market conditions, and customer demand. In addition, information and expectations set forth herein are subject to and could change materially in relation to developments regarding the COVID-19 pandemic and its impact on product demand, labour mobility, supply chain continuity and other elements beyond our control. Consequently, all of the forward-looking information contained herein is qualified by the foregoing cautionary statements, and there can be no guarantee that the results or developments that we anticipate will be realized or, even if substantially realized, that they will have the expected consequences or effects on our business, financial condition or results of operation. Unless otherwise noted or the context otherwise indicates, the forward-looking information contained herein is provided as of the date hereof, and we do not undertake to update or amend such forwardlooking information whether as a result of new information, future events or otherwise, except as may be required by applicable law.

#### Goodfood's evolution continues...

	FY-17	FY-19	Q3-21 LTM
Revenues	● \$20M	\$161M	\$384M
Experience	Meal Kit	Meal Kit Breakfast	Grocery Ready to Cook Ready to Eat
Footprint	<b>1</b> 155,000 sq. ft	<b>3</b> 243,000 sq. ft	<b>9</b> 800,000 sq. ft.
# of Grocery SKUs	0	~ 30 SKUs	~1,000 SKUs
TAM	• ~ \$3B <sup>(1)</sup>	~\$10B <sup>(1)</sup>	~\$130B <sup>(2)</sup>

Goodfood has consistently grown and evolved to capture a larger share of customers grocery spend and expanding its target addressable market

## ... as the next phase of evolution will be driven by 3 key pillars: selection, speed and technology



Pillar **Target Progress** 4,000 SKUs Currently at ~1,000 SKUs 4,000 ~1,000 ahead of schedule Next phase to focus on produce and national Selection brands Ottawa Ottawa, Vancouver and On-demand / Same-Day / Next-Day Vancouver Quebec City next in line delivery in key urban markets Montreal Quebec City for same-day **Building out distributed** Speed & network of local **Footprint** fulfillment centres Toronto More to Come Investing in 3rd-party Building blocks for an automated Automated and proprietary order orchestration and seamless Intelligent Grocery fulfillment tech customer experience Frictionless End-to-End Route Picking and Mobile Optimi-Live Order Replenish-Shopping Connected App: 10,000+ downloads App zation Tracking Experience Store ment and 4.7-star rating **Technology** Team growing to support development

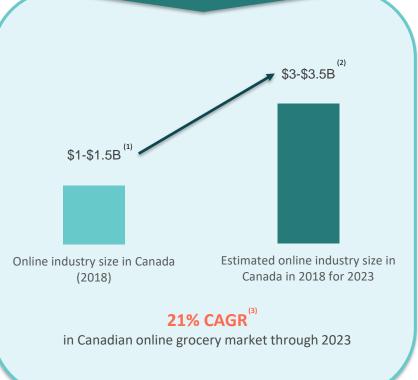
Strong execution and progress in building Canada's leading on-demand grocery network

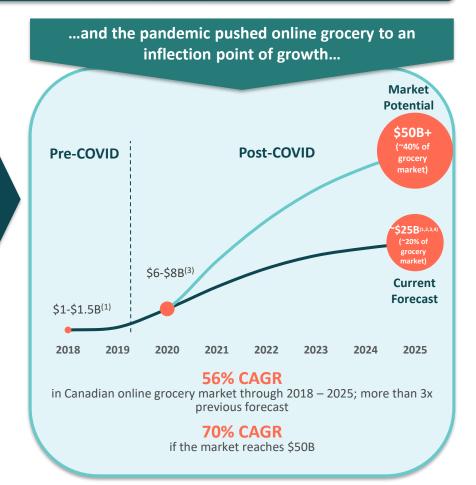
## Ideally positioned to benefit from accelerating shift to online grocery shopping

goodfood

Goodfood built the capabilities and differentiated strategy to benefit from the accelerating shift to online grocery and is poised to cement its place as a leader in online grocery

The shift of grocery shopping online was well underway before the pandemic...





Based on \$124B industry defined by Statista, Retail sales of food and beverage Canada 2012-2018, March 2019; and online

<sup>(3)</sup> IGD/CanadianGrocer.com.

#### **COVID-19** has been disrupting the Canadian Online Food Industry



#### General trend at the exit of the COVID-19 pandemic



Food retail industry market size approximately tripled and will continue to be strong onwards.

21% of Canadians plan to primarily order grocery online in the next 6 months. (1)



Traditional grocery notice online as Meal Kits users have remained relatively stable.

The growth of traditional grocery online sales grew significantly during the pandemic, compared to the Meal Kit segment that experienced minor growth. (1, 2, 3, 4)



Convenience is the main reason why Canadians switch to online grocery.

**34%** of Canadians decided to order food online for its **convenience** (virus or health issue concerns is only at 14%). (3)



Customers will continue to seek best value options even more than before.

**70%** of Canadians seek **promotions and deals** when purchasing a grocery product. (1)

## Ideally positioned to benefit from accelerating shift to online grocery shopping

goodfood

Goodfood has built the purpose-built operations, focusing on e-commerce grocery fulfilment, and the product offering to capture the demand moving online...

#### 7 Purpose-built facilities

589K sq. ft from Coast to Coast



- Demand level grocery capabilities
- Ready-to-cook manufacturing and readyto-eat kitchen
- High level of operational automation & technology



~ 600 Goodfood branded products



30+ unique breakfast products



6 meal plans with 35 weekly options



Delicious ready-to-eat meal solutions

...and continues to invest in technology and automation to enhance its value proposition and profitability

- ✓ Building a leading direct-to-consumer grocery technology company
- ✓ Investing in world-class user interface and user experience
- Data-driven enhancements to customer value proposition
- Automating grocery operation to enhance delivery speed, fulfilment costs

### Goodfood's value proposition answering Canadians changing needs

goodfood

64% <sup>(1)</sup> of Canadians now go to grocery stores less often... ...and 13% <sup>(1)</sup> are now mostly or totally buying grocery online...

... waste being a big concern: food waste cost per household now over \$1,100 (2) annually

The answer is... WOW

good food
wow

Launch of Goodfood WOW solidifies value proposition and leading position by delivering quickly, on-demand diversified grocery options to Canadians' doorsteps

#### **Goodfood WOW in a nutshell:**



Unlimited same-day & nextday delivery



Environmentally friendly packaging



No weekly meal kit subscription



New products added every week



Only \$35 minimum orders



Discount to other branded delivered options

#### Developing grocery offering to provide full food basket for members



## Goodfood's strategy anchored in building momentum in its flywheel goodfood

**317,000** subscribers (1) & **Grow Subscriber Base** a leader in delivered-to-home food grocery in Canada Successful, data-driven efficient marketing Increase Profit per Market share gain in **Leading** Canadian online grocery **Subscriber** grocery industry with **Build among most** Increase Selection, 35%+ Gross Margin Same Day delivery profitable online **Delivery Speed Flexibility** & **17%** GP/Sub CAGR in 2 largest cities & grocery model (Q3-18 to Q3-21) Continuously enhance 0.8M grocery • GM +12pp since 2018 value proposition products delivered More options driving in Q3-21 basket size, order rate (2x vs Q1-2021) **Maximizing** Long-Term Shareholder Value **Invest in Automation** Automated majority of RTE and investing • Improve fulfillment **Increase Density and** heavily in grocery capabilities Scale More than 65% of automation Optimize cost structure Optimize last-mile deliveries through logistics Goodcourier Drive economies of scale **Invest in Technology** Build internal

capabilities to fulfill

• Build defensibility

Best in class UX

**3x** size of **technology** 

team & significant

**portion** of capex plan

#### Business model enabling strong long-term growth

### goodfood

Capturing Multi Customer Habits



Recurring Meal Subscription



Product Offering Expansion



Weekly/Bi-Weekly+ Grocery











Loyal customer volume



**Basket Size** 



Frequency



High Sales Growth 94% or ~\$268M

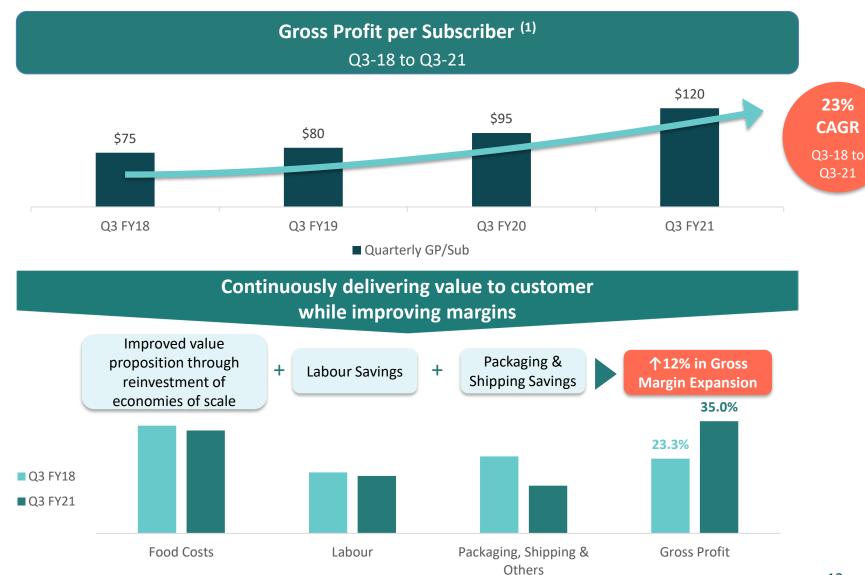
of FY20 Revenue from subscribers with 3 orders or more



Y-o-Y Growth +24% Total Revenue

## Strong execution on strategy translating into significant margin expansion

goodfood



#### Goodcourier an example of world-class execution

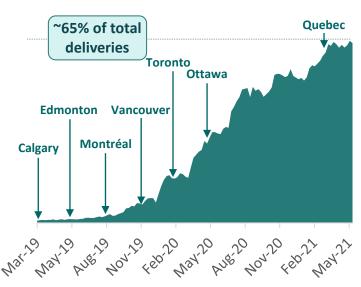
### goodfood

## **Goodcourier: Competitive advantage to Goodfood**

- Control the delivery, revolutionizing the customer experience
- ✓ Achieve same-day deliveries
- ✓ Support high growth
- Refrigerate deliveries, therefore improving quality, freshness and use and sustainability of packaging
- Reduction in delivery-related quality issues
- ✓ Use vans as a marketing tool



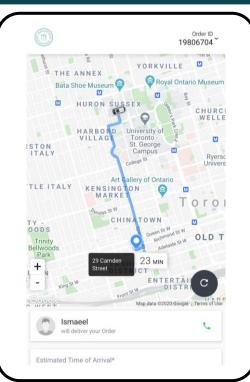
#### Goodcourier expanded to 60%+ of Goodfood deliveries



Goodcourier has expanded from Calgary to Edmonton, Montreal, Vancouver, Toronto, and Ottawa

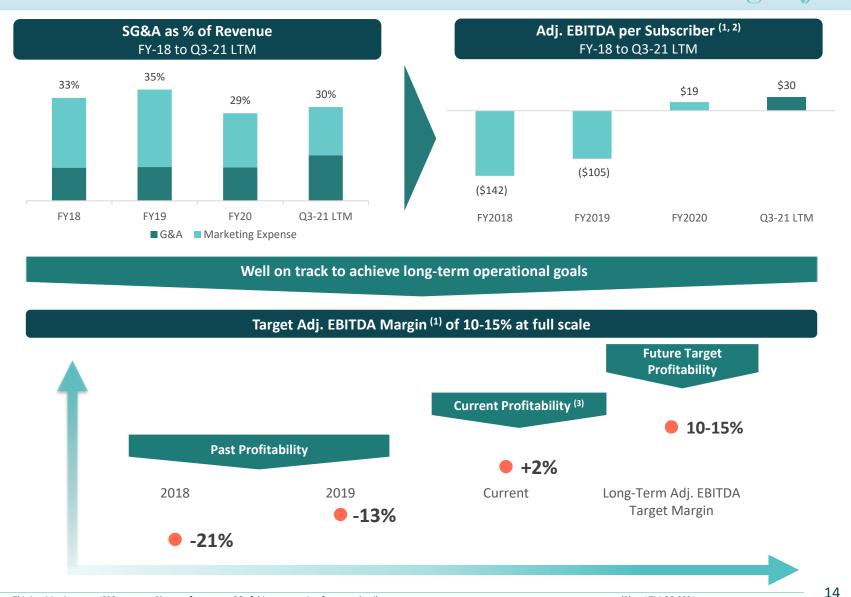


Overall delivery cost per order down ~33% since Goodcourier introduction





#### Operational leverage also continuously improving to compound margin improvement goodfood

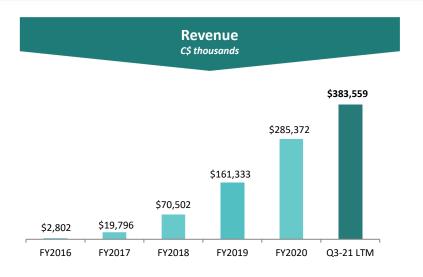


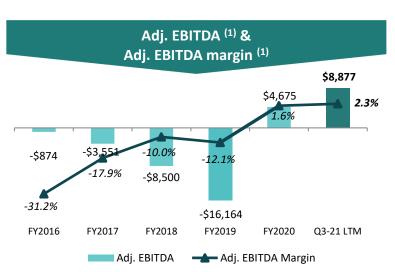
This is a Metric or non-IFRS measure. Please refer to page 26 of this presentation for more details.

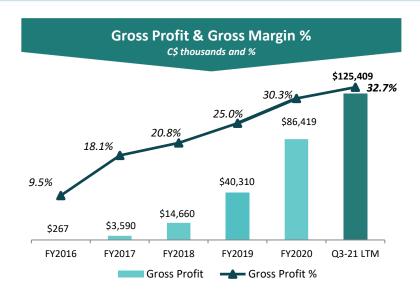
LTM Q3-2021.

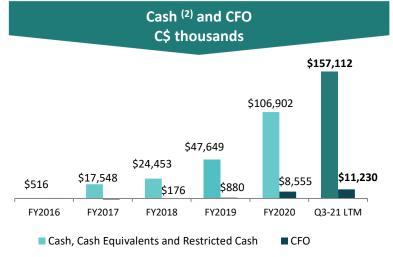
Adj. EBITDA per subscriber is the total Adj. EBITDA for the specified period divided by the average number of subscriber for the corresponding period.

# Latest financial results reinforce Goodfood's exceptional growth and show strong margin momentum goodfood









<sup>15</sup> 

# Dedicated and proven management supported by experienced Board of Directors together holding 40%+ of the Company good food

Jonathan Ferrari Co-Founder & CEO



**Neil Cuggy** Co-Founder, President & COO



**John Roiter** Chief Financial Officer



Hamnett Hill Director



Donald Olds
Director



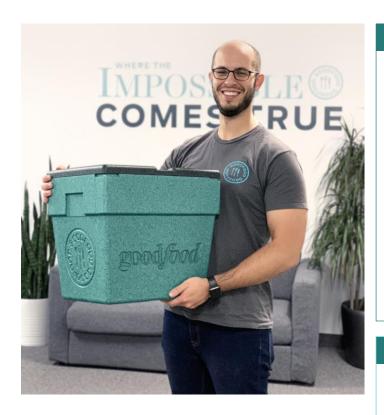
Terry Yanofsky
Director



François Vimard
Director

**MANAGEMENT** 

#### Goodfood is committed to its Green Vision



Goodfood's packaging is fully recyclable and just in time business model allows to reduce waste to only ~1%

#### **Selected Goodfood Green Initiatives**

- Launched paper packaging for same-day/local grocery orders, eliminating millions of boxes, liners and icepacks
- Launched plant-based packaging for select RTE products
- Cutting down food waste by just-in-time inventory, delivery of preportioned ingredients and giving away leftovers to employees
- Minimizing transportation by sourcing fresh, local, in-season ingredients
- Contributing to a nutritious meal for a child in need at school for every Goodfood box purchased
- Reduced packaging by using refrigerated vans

#### Did you know?

- On average, grocery meal greenhouse gas emissions are 33% higher than meal-kits <sup>(1)</sup>
- Meal-kits' streamlined and direct-to-consumer supply chain reduced food waste and lower last-mile transportation emissions appear to be sufficient to offset observed increases in packaging <sup>(1)</sup>
- Meal-kit refrigeration packs present an average emissions decrease compared with retail refrigeration (1)

#### Key recent achievements and outlook



#### Delivered record revenues and strong year-over-year growth

- · Generated record revenues and gross profit
  - 24% revenue growth and 51% gross profit growth in the context of last year's significantly positively impacted quarter



#### Key developments and milestones achieved this quarter

- Reached nearly 1,000 SKU (1) well ahead of schedule
- Launched Goodfood mobile application rated at 4.7 stars out of 5
- Leased first Local Fulfillment Centre in Ottawa and Distribution Centre in Montreal as part of distributed network footprint strategy



#### After seasonally slower Q4, gearing up for Fiscal 22 growth

- Expect fourth quarter seasonality pattern to return as prior year's seasonality effect was partly muted by COVID-related commerce restraints
- Expanded selection combined with footprint and technology to help achieve faster deliveries and drive basket sizes and order frequency in Fiscal 2022

Positioned for continued execution in 2022 as we are building Canada's leading on-demand grocery network

**APPENDIX** 









	Q1 Sept-Oct-Nov	<b>Q2</b> Dec-Jan-Feb	<b>Q3</b> Mar-Apr-May	<b>Q4</b> June-July-Aug	
Marketing campaigns	Higher	Higher	Medium	Low	
Order rates	Higher	High	Medium/High	Low	
New subscribers	Higher	High	Medium/High	Low	
Margins	Higher	Lower	Higher	Lower	
Cash flow from operations target		Negative			
Comments	Strong quarter with important back-to-school period	January and February are traditionally strong-demand months after a slowdown in December due to the Holiday Season	March is typically impacted by Spring break, April is strong and May depends heavily on weather	Summer months are slow given vacation time and nicer weather	

### Investment in subscriber growth paying off with best-in-class unit economics

goodfood



<sup>(1)</sup> Calculated based on internal data of order patterns.

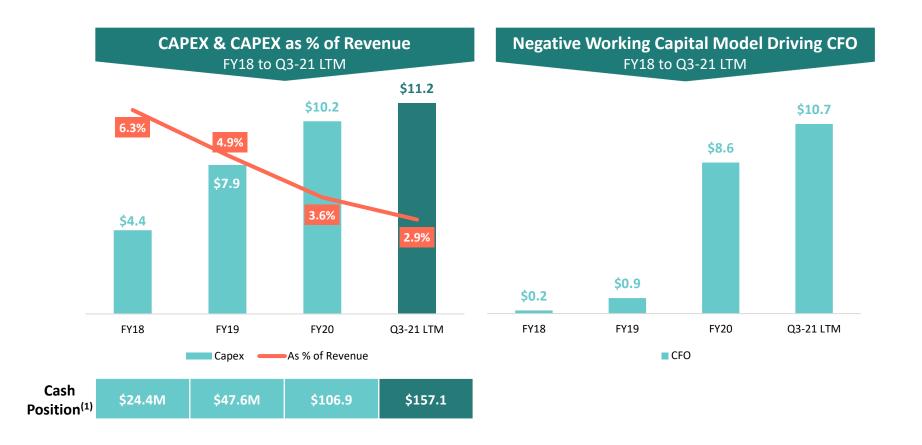
#### **Goodfood delivers record quarterly revenues of \$108M**

(in millions of Canadian \$ except for percentage information and active subscribers)	Q3-21	Q3-20	Υ-ο-Υ Δ
Active subscribers (1)	317,000	272,000	+17%
Revenues	\$107.8	\$86.6	+24%
Gross profit	\$37.7	\$24.9	+51%
Gross margin (%)	35.0%	28.8%	+6.2pp
Adjusted EBITDA (1)	\$1.7	\$6.0	-71%
Adjusted EBITDA margin (%) (1)	1.6%	6.9%	-5.3pp
Net (loss) income	(\$2.0)	\$2.8	N/A
Cash flows provided by operating activities	\$1.0	\$8.6	-88%
Cash, cash equivalents and restricted cash	\$157.1	\$80.5	+95%

<sup>(1)</sup> This is a Metric or non-IFRS measure. Please refer to page 26 of this presentation for more details.

## Capex light business model with growth fueled by negative working capital model





Strong growth enabled by low capital requirements, negative working cap and strong ROIs

Built-in negative working capital allows the company to fund an important part of its growth

"JUST-IN-TIME"
INVENTORY



MINIMAL FOOD WASTE



OPERATING LEVERAGE











Meal and grocery order and payment received from subscribers



Goodfood orders from its 100+ direct farming relationships & suppliers



Fulfillment and delivery to subscribers



Payment to suppliers can be 90 days+

Goodfood sources ingredients from farms and dedicated purveyors, to manufacture and deliver ready-to-cook meals, ready-to-eat meals, breakfast meals and grocery items ordered online through a weekly subscription at <a href="https://www.makegoodfood.ca">www.makegoodfood.ca</a>

## Goodfood remains significantly undervalued compared to peers



In millions except per share amounts	Price	F.D. Market	Enterprise		evenue		oss Profit		BITDA		e Growth		ue to Growth
Company Name	2-Jul-21	Сар.	Value	CY21E	CY22E	CY21E	CY22E	CY21E	CY22E	'20-'21	'21-'22	CY21E	CY22E
E-Commerce & Food Technology													
Amazon	US\$3,510.98	US\$1,821,580	US\$1,849,829	3.8x	3.2x	9.3x	7.7x	24.5x	19.6x	27.0%	18.6%	0.14x	0.17x
Walmart	US\$140.11	US\$396,155	US\$442,388	0.8x	0.8x	3.3x	3.2x	12.5x	12.1x	-0.7%	2.5%	nmf	0.31x
Costco Wholesale	US\$398.94	US\$178,104	US\$177,698	0.9x	0.8x	7.0x	6.5x	21.0x	19.4x	11.8%	6.9%	0.08x	0.12x
Uber Technologies	US\$51.71	US\$102,362	US\$106,710	6.7x	4.8x	12.5x	8.2x	nmf	nmf	42.8%	40.3%	0.16x	0.12x
DoorDash	US\$182.91	US\$69,645	US\$65,430	15.4x	12.7x	nmf	23.6x	nmf	nmf	46.9%	21.8%	0.33x	0.58x
Wayfair	US\$301.01	US\$32,996	US\$34,282	2.2x	1.8x	7.7x	6.3x	39.7x	28.7x	12.1%	20.7%	0.18x	0.09x
Chewy	US\$80.55	US\$34,647	US\$34,402	3.9x	3.2x	14.4x	11.6x	nmf	nmf	26.9%	21.3%	0.14x	0.15x
Delivery Hero (1)	€117.35	€29,675	€29,901	5.3x	3.7x	20.6x	14.8x	nmf	nmf	62.9%	44.1%	0.08x	0.08x
Domino's	US\$474.24	US\$18,745	US\$22,831	5.3x	4.9x	15.7x	14.5x	26.4x	24.2x	4.7%	7.3%	1.13x	0.67x
Ocado Group	£19.75	£14,752	£14,522	5.3x	4.6x	16.1x	na	nmf	nmf	15.0%	17.3%	0.36x	0.26x
Just Eat Takeaway.com (2)	€78.00	€16,519	€16,565	3.7x	2.6x	6.6x	4.5x	nmf	nmf	25.7%	43.3%	0.14x	0.06x
Stitch Fix	US\$62.96	US\$7,629	US\$7,559	3.4x	2.9x	7.5x	6.3x	nmf	nmf	19.9%	17.1%	0.17x	0.17x
Deliveroo (3)	£3.16	£5,724	£4,430	2.5x	2.0x	9.6x	7.5x	nmf	nmf	48.0%	28.2%	0.05x	0.07x
Poshmark	US\$43.81	US\$3,685	US\$3,110	9.5x	7.4x	11.4x	8.8x	nmf	nmf	24.9%	28.7%	0.38x	0.26x
E-Commerce & Food Technolog	y - Average			4.9x	3.9x	10.9x	9.5x	24.8x	20.8x	26.3%	22.7%	0.26x	0.22x
E-Commerce & Food Technolog	y - Median			3.8x	3.2x	9.6x	7.7x	24.5x	19.6x	25.3%	21.0%	0.16x	0.16x
Meal Kits													
HelloFresh	€82.78	€14,962	€14,277	2.7x	2.4x	9.5x	8.0x	24.4x	20.7x	39.3%	15.8%	0.07x	0.15x
Marley Spoon	A\$2.83	€471	€469	1.4x	1.2x	4.6x	3.8x	nmf	nmf	31.0%	20.5%	0.05x	0.06x
My Food Bag Group	NZD\$1.35	NZD\$327	NZD\$352	1.9x	1.8x	na	na	11.3x	9.8x	na	2.2%	nmf	0.82x
Blue Apron (4)	US\$4.11	US\$94	US\$113	0.2x	0.2x	0.6x	0.5x	nmf	29.7x	8.0%	8.8%	0.03x	0.02x
Meal Kits - Average				1.6x	1.4x	4.9x	4.1x	17.8x	20.0x	26.1%	11.8%	0.05x	0.26x
Meal Kits - Median				1.6x	1.5x	4.6x	3.8x	17.8x	20.7x	31.0%	12.3%	0.05x	0.10x
Canadian Grocers & Food Retai	lers												
Loblaw	C\$77.14	C\$26,633	C\$41,712	0.8x	0.8x	2.6x	2.5x	7.9x	7.7x	-1.1%	2.0%	nmf	0.39x
Metro	C\$59.89	C\$14,810	C\$19,118	1.0x	1.0x	5.2x	5.1x	10.8x	10.4x	1.2%	1.7%	0.84x	0.60x
Empire	C\$40.03	C\$10,775	C\$17,143	0.6x	0.6x	2.3x	2.2x	7.8x	7.4x	5.0%	2.8%	0.12x	0.20x
Canadian Grocers & Food Retai	lers - Average			0.8x	0.8x	3.4x	3.3x	8.8x	8.5x	1.7%	2.2%	0.48x	0.40x
Canadian Grocers & Food Retai	lers - Median			0.8x	0.8x	2.6x	2.5x	7.9x	7.7x	1.2%	2.0%	0.48x	0.39x
Global Average				3.7x	3.0x	8.8x	7.7x	18.6x	17.2x	22.6%	17.7%	0.25x	0.25x
Global Average (excl. High & Lo	w)			3.2x	2.6x	8.5x	7.2x	17.3x	17.0x	21.6%	17.2%	0.21x	0.24x
Goodfood	C\$7.78	C\$596	C\$479	1.2x	1.0x	3.7x	3.3x	nmf	40.2x	27.6%	13.5%	0.04x	0.08x

#### Metrics and non-IFRS financial measures



The table below defines metrics and non-IFRS financial measures used by the Company throughout this presentation. Non-IFRS financial measures do not have standardized definitions prescribed by IFRS and, therefore, may not be comparable to similar measures presented by other companies. They are provided as additional information to complement IFRS measures and to provide a further understanding of the Company's results of operations from our perspective. Accordingly, they should not be considered in isolation nor as a substitute for analysis of our financial information reported under IFRS and should be read in conjunction with the financial statements for the periods indicated. For a reconciliation of these non-IFRS financial measures to the most comparable IFRS financial measures, as applicable, see the "Metrics and Non-IFRS Financial Measures – Reconciliation" of the Company's latest Management Discussion & Analysis.

Metrics	Definition
Active Subscribers	An account that is scheduled to receive a delivery, has elected to skip delivery in the subsequent weekly delivery cycle or that is registered to Goodfood WOW. Active subscribers exclude cancelled accounts. For greater certainty, an active subscriber is only accounted for once, although different products might have been ordered in a given weekly delivery cycle. While active subscribers is not an IFRS or non-IFRS financial measure, and, therefore, does not appear in, and cannot be reconciled to a specific line item in the Company's consolidated financial statements, we believe that active subscribers is a useful metric for investors because it is indicative of potential future revenues. The Company reports the number of active subscribers at the beginning and end of the period, rounded to the nearest thousand.

Non-IFRS Financial Measures	Definition
EBITDA	EBITDA is defined as net income (loss) before net finance costs, depreciation and amortization and income taxes.
Adjusted EBITDA and Adjusted EBITDA margin	Adjusted EBITDA is defined as EBITDA excluding share-based payments and restructuring costs. Adjusted EBITDA margin is defined as the percentage of adjusted EBITDA to revenues. EBITDA, adjusted EBITDA, and adjusted EBITDA margin are non-IFRS financial measures.

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