



PRESENTATION 2022

### CAUTION

#### **REGARDING FORWARD-LOOKING STATEMENTS**



presentation "forward-looking contains information" within the meaning of applicable Canadian securities legislation. Such forward-looking information includes, but is not limited to, information with respect to our objectives and the strategies to achieve these objectives, as well as information with respect to our beliefs, plans, expectations, anticipations, assumptions, estimates and intentions, including, without limitation, statements in the "Financial Outlook" section of the MD&A related to the build-out and launch of on demand fulfillment centres or infrastructure and the impact of ondemand grocery and meal solution offerings supported by an optimized digital platform and the realization and impact of the foregoing, also including, without limitation, statements related to the build-out and launch of on demand fulfillment centres and the realization and impact of the foregoing, which are based on assumptions that we are able to launch facilities in accordance with our strategic plan, that such facilities would be open and operational in accordance with planned timing and that they would have the operational and financial impact expected by management based on current circumstances. This forward-looking information is identified by the use of terms and phrases such as "may", "would", "should", "could", "expect", "intend", "estimate", "anticipate", "plan", "foresee", "believe", and "continue", as well as the negative of these terms and similar terminology, including references to assumptions, although not all forward-looking information contains these terms and phrases. Forward-looking information is provided for the purposes of assisting the reader in understanding the Company and its business, operations, prospects and risks at a point in time in the context of historical trends, current condition and possible future developments and therefore the reader is cautioned that such information may not be appropriate for other purposes.

Forward-looking information is based upon a number of assumptions and is subject to a number of risks and uncertainties, many of which are beyond our control, which could cause actual results to differ materially from those that are disclosed in, or implied by, such forward-looking information. These risks and uncertainties include, but are not limited to, the following risk factors which are discussed in greater detail under "Risk Factors" in the Company's Annual Information Form for the year ended August 31, 2021 available on SEDAR at www.sedar.com: limited operating history, negative operating cash flow, food industry, COVID-19 pandemic as well as the impact of the vaccine rollout, quality control and health concerns, regulatory compliance, regulation of the industry, public safety issues, product recalls, damage to Goodfood's reputation, transportation disruptions, storage and delivery of perishable foods, product liability, unionization activities, consolidation trends, ownership and protection of intellectual property, evolving industry, reliance on management, failure to attract or retain key employees which may impact the Company's ability to effectively operate and meet its financial goals, factors which may prevent realization of growth targets, inability to effectively react to changing consumer trends, competition, availability and quality of raw materials, environmental and employee health and safety regulations, the inability of the Company's IT infrastructure to support the requirements of the Company's business, online security breaches, disruptions and denial of service attacks, reliance on data centers, open source license compliance, future capital requirements, operating risk and insurance coverage, management of growth, limited number of products, conflicts of interest, litigation, catastrophic events, risks associated with payments from customers and third parties, being accused of infringing intellectual property rights of others and, climate change and environmental risks.

This is not an exhaustive list of risks that may affect the Company's forward-looking statements. Other risks not presently known to the Company or that the Company believes are not significant could also cause actual results to differ materially from those expressed in its forward-looking statements. Although the forward-looking information contained herein is based upon what we believe are reasonable assumptions, readers are cautioned against placing undue reliance on this information since actual results may vary from the forward-looking information. Certain assumptions were made in preparing the forwardlooking information concerning the availability of capital resources, business performance, market conditions, and customer demand. In addition, information and expectations set forth herein are subject to and could change materially in relation to developments regarding the duration and severity of the COVID-19 pandemic as well as the impact of the vaccine rollout and its impact on product demand, labour mobility, supply chain continuity and other elements beyond our control. Consequently, all of the forward-looking information contained herein is qualified by the foregoing cautionary statements, and there can be no quarantee that the results or developments that we anticipate will be realized or, even if substantially realized, that they will have the expected consequences or effects on our business, financial condition or results of operation. Unless otherwise noted or the context otherwise indicates, the forward-looking information contained herein is provided as of the date hereof, and we do not undertake to update or amend such forward-looking information whether as a result of new information. future events or otherwise, except as may be required by applicable law.





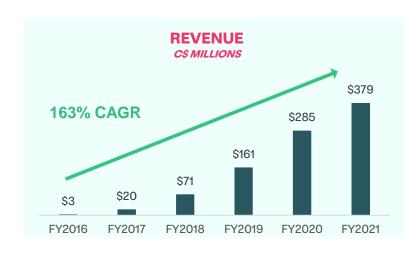
## **OUR MISSION**

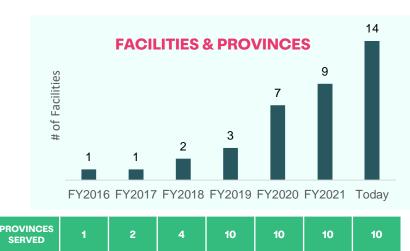
To simplify meal planning and grocery shopping for all

## **OUR VISION**

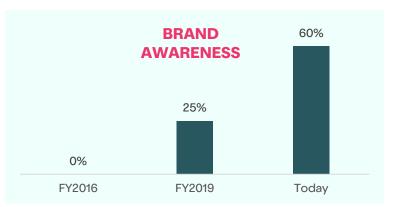
To be in every kitchen every day by enabling customers to complete their grocery shopping and meal planning in minutes

## **OUR EVOLUTION** RAPID GROWTH SUPPORTED BY NATIONAL FOOTPRINT AND STRONG BRAND AWARENESS











## **OUR PRODUCTS** GROCERY AND MEAL SOLUTIONS

#### OFFERING TO MEET CANADIANS' FULL MEAL PLANNING NEEDS

#### **GROCERY**



#### **MEAL SOLUTIONS**

#### **MEAL KITS**



#### **PREPARED FOODS**



#### Thousands of products either Goodfoodbranded, national brands or hyper-local brands

- ✓ Hundreds of new products continuously being added with multiple category expansion opportunity
- ✓ Selection to grow to up to ~4,000 products

## Meal kits come with all the perfectly portioned ingredients needed to cook delicious meals at home with no food waste

- √ 30+ weekly recipes changing weekly
- ✓ Accommodating diverse tastes from "Basic" to "Low Carb", "Vegetarian", and "Easy Prep"

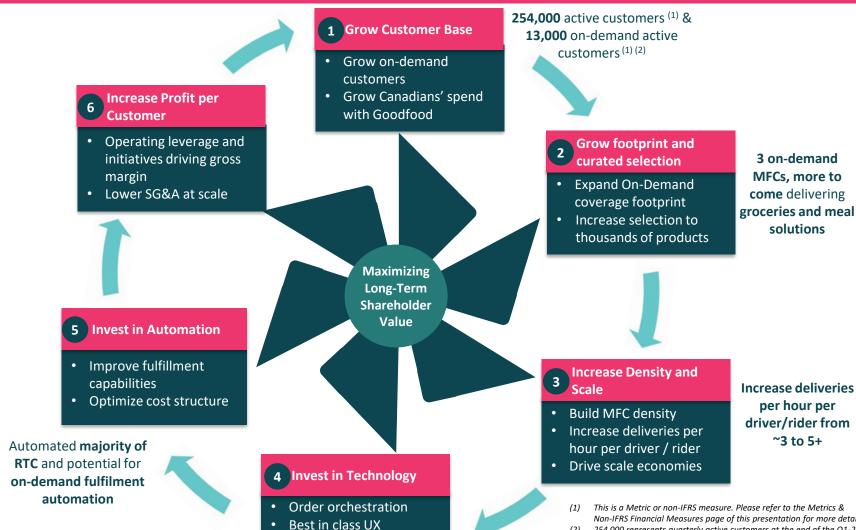
### Meals and snacks for all day ready to eat in minutes with no prep

- ✓ Salads, meat/seafood- based dishes, sides and more mostly prepared in Goodfood's kitchens
- ✓ Access to exclusive proprietary brands such as Jus & Laitues ™, Comptoir Italien Jonny ™, etc.

Goodfood has built an exclusive selection of Goodfood-branded grocery products and meal solutions that enable customers to make a full basket shop and pay atretail or better pricing while providing the Company with a more profitable mix and overall basket

All products are available to on-demand shoppers

## LOOKING FORWARD: Goodfood's strategy anchored in building momentum in its flywheel



per hour per driver/rider from ~3 to 5+

- This is a Metric or non-IFRS measure. Please refer to the Metrics & Non-IFRS Financial Measures page of this presentation for more details.
- 254,000 represents quarterly active customers at the end of the Q1-22, 13,000 represents on-demand active customers as of January 17, 2022



# LOOKING FORWARD: OUR KEY VALUE-CREATING DRIVERS

#### **Grow Goodfood on-demand shoppers**

- ✓ Grow on-demand active customers <sup>(1)</sup> and market share
- Continuing to increase penetration through on-demand catalyst to grow orders
- ✓ Support growth with differentiated, increasing selection

#### **Grow micro fulfilment centre footprint**

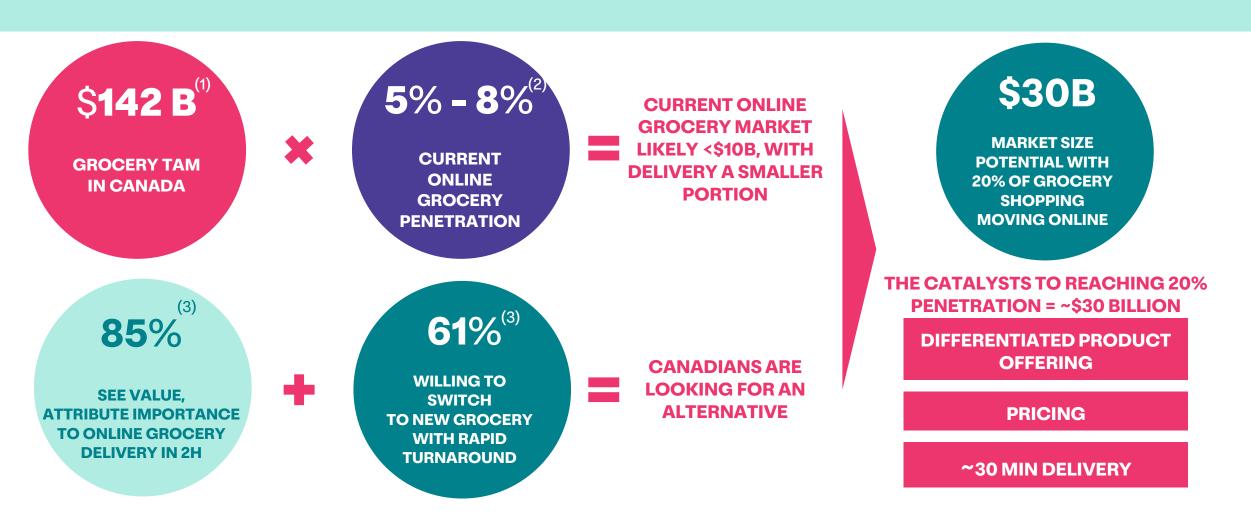
- ✓ Expand On-Demand coverage footprint
- Develop and grow hub and spoke model with additional low-capex local micro fulfilment centres (MFCs)
- Expand geographic coverage and increase density of ~30-minute delivery through MFCs

#### Improve profitability

- Improve profitability through product margin mix, cost per pick, average order value, deliveries per hour and cost efficiencies
- ✓ Improve cost structure through economies of scale, automation and last mile density improvements
- ✓ Grow operating leverage through volume growth



# THE DIGITIZATION OF GROCERY OPPORTUNITY IN CANADA



<sup>(1)</sup> Statista, Retail sales of food and beverage stores Canada 2020, Updated 2021

<sup>(2)</sup> Management estimate

Stifel Equity Research

## **REINVENTING THE GROCERY EXPERIENCE**

#### **TRADITIONAL GROCERY: 60-120 MINUTES**













identify need >

physical trip to store >

go through aisles >

queue > trip back home

#### 1<sup>ST</sup> GENERATION ONLINE GROCERY: 120 MINS – 2 DAYS













visit multiple platforms >

select delivery >

wait >

wait receive in 2h to 2 days

#### **GOODFOOD ON-DEMAND: ~30 MINUTES**





identify need >

select **product** or > meal kits or ready-to-eat meals

receive in ~30 minutes

# GOODFOOD IS UNIQUELY POSITIONED TO WIN

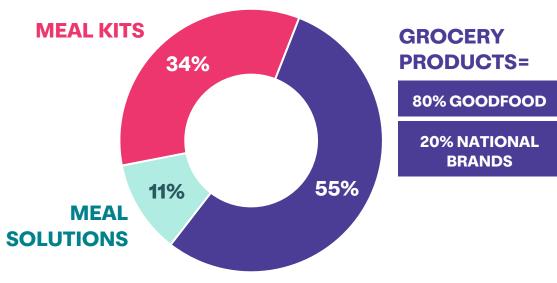
GOODFOOD HAS THE ONLY PURPOSE-BUILT VERTICALLY INTEGRATED GROCERY AND MEAL SOLUTIONS NETWORK IN CANADA AND IS READY TO PROFITABLY DOMINATE THE ONLINE GROCERY MARKET

- ✓ DIFFERENTIATED PRODUCT OFFERING
- ATTRACTIVE PRICING
- ✓ DIGITAL STORE
- BRAND AWARENESS
- PHYSICAL FOOTPRINT
- **✓ UNIT ECONOMICS**



## UNIQUELY POSITIONED TO WIN DIFFERENTIATED PRODUCT OFFERING AT MARKET PRICES

\$65 ON-DEMAND CURRENT BASKET **AVERAGE SIZE WITH FAVORABLE MIX** 



**GOODFOOD'S EXCLUSIVE SELECTION** 

**BAKERY DRINKS FRUITS & SPICES &** 







MEAT &

**ALTERNATIVES** 

Access to and analysis of data creates platform for generation of bespoke ad revenue

**BEER & WINE (19+)** CHEESE



**DAIRY & EGGS** 



**PANTRY** 

**HOME & KITCHEN** 







**CHOCOLATE &** 

CANDY



**COFFEE & TEA** 







MORE GROCERY TO COME

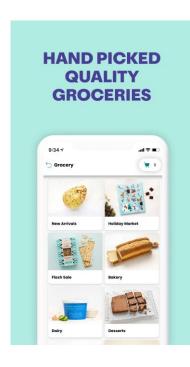
**PET FOOD KIDS & BABY FOOD KITCHEN ESSENTIALS CIDERS HARD SELTZERS CARDS FLOWERS BASKETS LOCAL SPECIALTIES** 

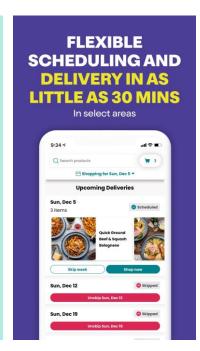
PROVIDES FOR OUTSIZED PROFITBAILITY

# UNIQUELY POSITIONED TO WIN OUR SEAMLESS DIGITAL STORE











#### **GOODFOOD'S MOBILE APP**

HAS SIMPLIFIED CUSTOMERS' SHOPPING EXPERIENCE AND ORDERING PROCESS

- ~150,000+ downloads and 4.6-star rating
- Platform soon to be open to non-subscribers

### VIRAL GROWTH OF GOODFOOD'S BRAND

★ ★ ★ ★ ★ Redirected

3 days ago

#### GoodFood is truly that!

GoodFood is truly that - good food. Even before the pandemic, my family and I were introduced to this, having received a free box in January 2020. Now we are regular customers, enjoying fresh, organic, locally-sourced ingredients that we prepare at home, in all sorts of yummy recipes we get to explore, all within a reasonable budget, and conveniently, safely delivered to our home every week!



#### My experience with Goodfood - Montreal

I tried ordering both grocery and meal kits through Goodfood, here are my throughts: Selection is great. Meal kits available is in good variety. The ones I ordered came into very clean and sustainable packaging, ready to cook with these amazing instructions printed as well. It was a very joyful expereince and the taste is amazing. The ingredients are fresh and of high quality. As for the the grocery, the selection is amazing and the quality is very good. Price points as well are great for the value. The website and app experience are top notch, very clean and easy to use and navigate. Delivery is the amazing part, it is VERY fast, within less than half an hour, I got my orders which is amazing! Give it a try, you will be very satisfied!



Chocolate-Caramel Truffle Cake (6 portions)

"This is absolute indulgence! The flavor, the texture - everything is just point on. Packaging is beautiful too. Loved every bit(e) of it :)"



Pancake & Waffle Mix

"The best pancake mix on the market"





★ ★ ★ ★ ★ Redirected

2 days ago

#### Super speedy delivery for groceries!

I loved the meal kits, but, didn't really get to enjoy them. I was diagnosed with motility problems and have hard times digesting certain foods so I was thinking of canceling my subscription. I was offered the idea of Goodfood Wow, which is amazing! Good prices and extremely fast service! Shockingly fast! After placing the order on my phone I went to take a quick shower thinking I may need to go down to my concierge as my Goodfood boxes were always left down there. To my surprise once I was finished my shower and dressed the groceries were right outside my door! So great!

★ ★ ★ ★ ★ → Redirected

3 days ago

I didn't understand how you could offer a delivery grocery service you could just order one thing. We ran out of coffee cream so I thought ok, I'll order more cream. Then I filled my basket with 24 more items. I get it now.

#### FINANCIAL POST

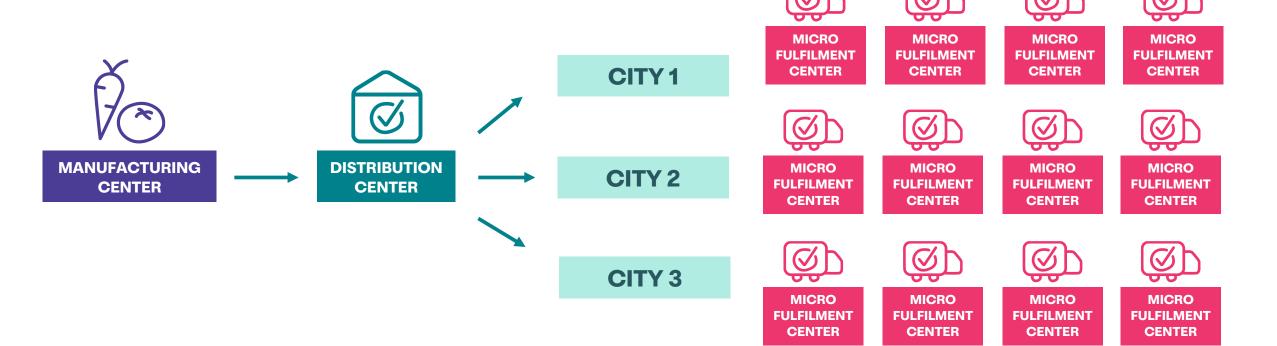


#### Goodfood Evolves as Canada's Modern Online Grocer with Free **One-Hour Delivery**

The brand introduces an elevated grocery experience with high-quality meal solutions and essential groceries nationwide and one-hour delivery in key markets

#### PHYSICAL FOOTPRINT OF HUB & SPOKE ENABLES RAPID DELIVERY AT STRONG ECONOMICS

Larger radius of delivery from MFC enabled by Weekly Subscription delivery volume and brand awareness

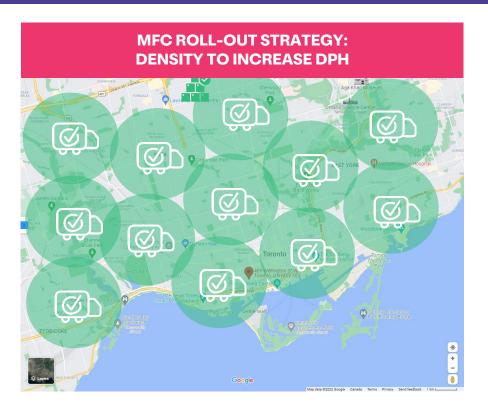


Note: Hub and Spoke footprint is illustrative

GROWING ON-DEMAND MFC FOOTPRINT, ON TRACK TO PROFITABLY DOMINATE TORONTO AND MONTREAL



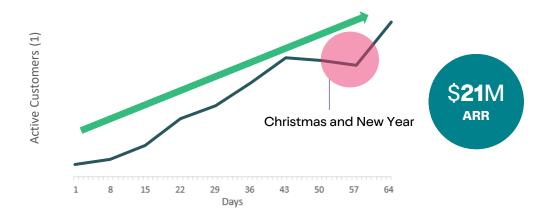
 Capex light coverage to capture customers and market share



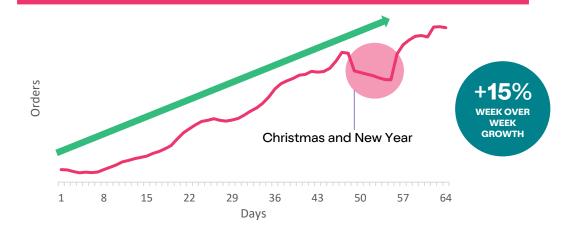
✓ Increase density to increase deliveries per hour (DPH) and bolster unit economics

#### RAPID ORDER GROWTH DEMONSTRATES PATH TO STRONG UNIT ECONOMICS

#### **ON-DEMAND SHOPPER GROWTH**



#### **ORDERS MOVING 7-DAY AVERAGE**



## LEADING ADOPTION RATE:

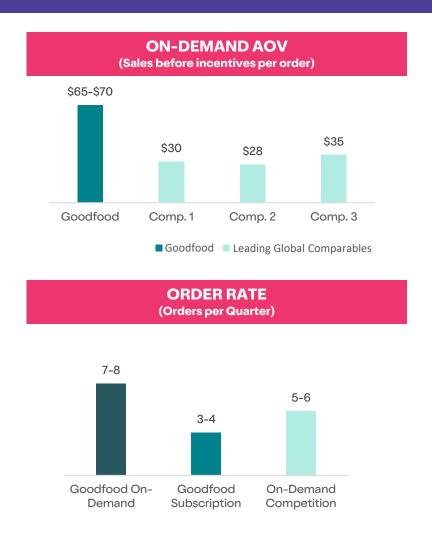
First two MFCs generated explosive shopper growth since first week of launch to today



## LEADING ADOPTION RATE:

with double-digit week over week average growth of orders, the first two MFCs have reached ~33% of their capacity within 10 weeks of launch

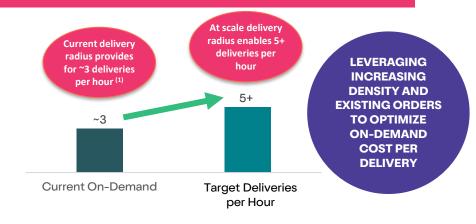
#### SUPERIOR AVERAGE ORDER VALUE AND ORDER RETENTION DRIVING UNIT ECONOMICS







#### **ON-DEMAND DELIVERIES PER HOUR PER DRIVER**



17

UNIT ECONOMICS IN CAPEX LIGHT BUSINESS TO DRIVE SIGNIFICANT RETURNS

#### **ILLUSTRATIVE UNIT ECONOMICS AT SCALE**

| FOCUS:   | DRIVE DENSITY AND<br>DELIVERIES PER HOUR |  |  |
|--|--|--|--|
| Average order value                            | \$65+                                    |  |  |
| Incentives, net of membership and service fees | (2.00)                                   |  |  |
| Net order value                                | \$63                                     |  |  |
| Product costs                                  | (33.00)                                  |  |  |
| Product profit                                 | \$30                                     |  |  |
| Fulfilment costs                               | (7.50)                                   |  |  |
| Last-mile delivery                             | (4.00)                                   |  |  |
| Gross profit                                   | \$18.50                                  |  |  |
| Gross margin                                   | 25%-30%                                  |  |  |
| SG&A   | <15%                                     |  |  |
| Adj. EBITDA margin <sup>(1)</sup>              | 10%-15%                                  |  |  |

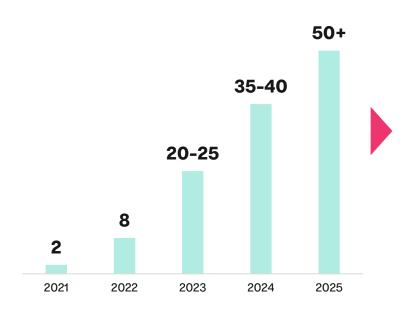
# WITH INITIAL CAPEX AND STARTUP COSTS OF <\$1 MILLION AND GOING DOWN

on-demand micro fulfilment centres can provide significant returns on invested capital

OVERALL, BUSINESS
MODEL BOASTS A
HIGHLY ATTRACTIVE
FINANCIAL
PROPOSITION

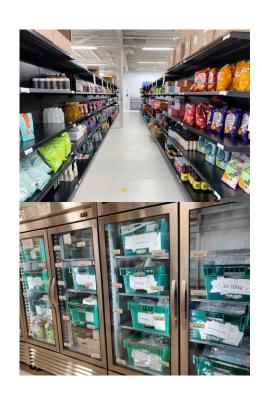
## GOODFOOD'S ROAD TO GROCERY DOMINANCE

#### **INTENDED MFC ROLL-OUT**



- ✓ Tier 1: Target large markets of population >250k
- ✓ Tier 2: Target dense markets of population >100k
- ✓ Identified 32 cities in Canada to roll out the service with very actionable opportunities
  - In growing out the network we are balancing growing TAM and maximizing delivery per hour

CLEAR PATH TO \$1 BILLION+
OF ANNUAL CAPACITY BY 2025



## CAPEX LIGHT BUSINESS MODEL

#### **ON-DEMAND LOW CAPEX STRATEGY**

<\$750K
CAPEX PER
MFC AND
REDUCING



<\$40 MILLION \$ OF CAPEX

**50+**MFCS BY
2025



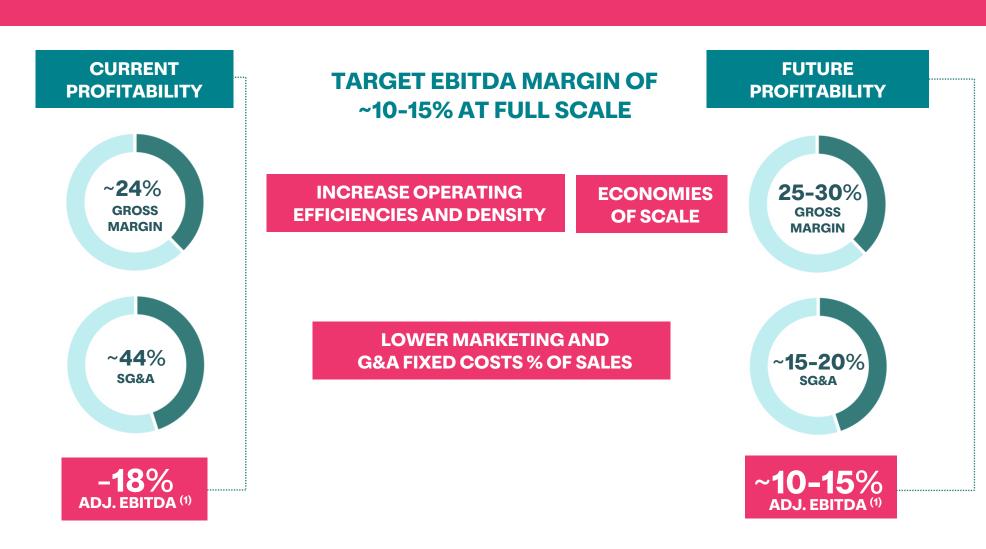
\$1 BILLION+
SALES
CAPACITY
BY 2025



## LOW CAPEX REQUIRED

to build network supporting \$1 billion+ of sales capacity by 2025 at significantly lower capital requirement than a brick-and-mortar retail network

## LONG-TERM PROFITABILITY GOALS REMAIN INTACT



### **MANAGEMENT TEAM AND BOARD OF**

## DIRECTORS

Dedicated and proven management supported by experienced board of directors together holding ~40% of the company

#### **MANAGEMENT TEAM**



JONATHAN FERRARI Co-Founder, Chairman & CEO



**NEIL CUGGY**Co-Founder, President,
Director & COO



JONATHAN ROITER
Chief Financial Officer



BIPASHA CHIU
Chief Technology Officer



**BOARD OF DIRECTORS** 

HAMNETT HILL
Director



DONALD OLDS
Director



**SIMON BROWN**Executive Vice President,
Product & Merchandising



JENNIFER STAHLKE
Executive Vice President,
Marketing



MOHAMMAD AWADA
Executive Vice President,
Strategic Execution



TERRY YANOFSKY
Director



FRANÇOIS VIMARD
Director

## METRICS & NON-IFRS FINANCIAL MEASURES

The table below defines metrics and non-IFRS financial measures used by the Company throughout this presentation. Non-IFRS financial measures do not have standardized definitions prescribed by IFRS and, therefore, may not be comparable to similar measures presented by other companies. They are provided as additional information to complement IFRS measures and to provide a further understanding of the Company's results of operations from our perspective.

Accordingly, they should not be considered in isolation nor as a substitute for analysis of our financial information reported under IFRS and should be read in conjunction with the financial statements for the periods indicated. For a reconciliation of these non-IFRS financial measures to the most comparable IFRS financial measures, as applicable, see the "Metrics and Non-IFRS Financial Measures — Reconciliation" of the Company's latest Management Discussion & Analysis.

| METRICS              | DEFINITION   |  |
|----------------------|--|--|
| ACTIVE<br>SUBSCRIBER | An account that is scheduled to receive a delivery, has elected to skip delivery in the subsequent weekly delivery cycle or that is registered to Goodfood WOW. Active subscribers exclude cancelled accounts. For greater certainty, an active subscriber is only accounted for once, although different products might have been ordered in a given weekly delivery cycle. While the active subscribers metric is not an IFRS or non-IFRS financial measure, and, therefore, does not appear in, and cannot be reconciled to a specific line item in the Company's consolidated financial statements, we believe that the active subscribers metric is a useful metric for investors because it is indicative of potential future net sales. The Company reports the number of active subscribers at the beginning and end of the period, rounded to the nearest thousand.   |  |
| ACTIVE<br>CUSTOMER   | An active customer is a customer that has placed an order within the last three months. Active customers include customers who have placed a (1) received as part of our weekly meal subscription plan, a subscription active customer; and (2) received on a next-day, same-day or less basis demand active customer. For greater certainty, an active customer is only accounted for once, although different products and multiple order have been purchased within a quarter. While the active customers metric is not an IFRS or non-IFRS financial measure, and, therefore, does not in, and cannot be reconciled to a specific line item in the Company's consolidated financial statements, we believe that the active customers me useful metric for investors because it is indicative of potential future net sales. The Company reports the number of active customers at the be and end of the period, rounded to the nearest thousand. |  |

| NON-IFRS FINANCIAL MEASURES                      | DEFINITION   |  |  |
|--|--|--|--|
| EBITDA   | EBITDA is defined as net income (loss) before net finance costs, depreciation and amortization and income taxes.   |  |  |
| ADJUSTED EBITDA AND<br>ADJUSTED EBITDA<br>MARGIN | Adjusted EBITDA is defined as EBITDA excluding share-based payments and restructuring costs. Adjusted EBITDA margin is defined as the percentage of adjusted EBITDA to net sales. EBITDA, adjusted EBITDA, and adjusted EBITDA margin are non-IFRS financial measures. |  |  |







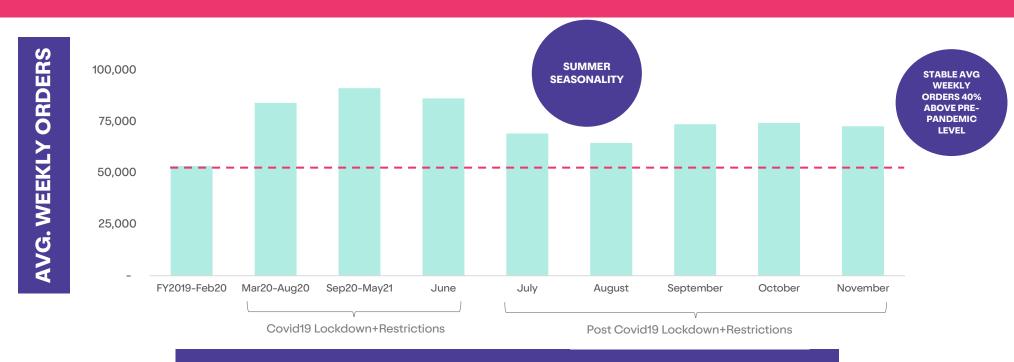
## APPENDIX

# TYPICAL SEASONALITY PATTERNS

|                                  | Q1<br>SEPT-OCT-NOV                                  | Q2<br>DEC-JAN-FEB  | Q3<br>MAR-APR-MAY  | Q4<br>JUNE-JULY-AUG  |
|----------------------------------|---|--|--|--|
| MARKETING<br>CAMPAIGNS           | Higher  | Higher   | Medium   | Low  |
| ORDER RATES                      | Higher  | High   | Medium/High  | Low  |
| NEW SUBSCRIBERS                  | Higher  | High   | Medium/High  | Low  |
| MARGINS                          | Higher  | Lower  | Higher   | Lower  |
| CASH FLOW FROM OPERATIONS TARGET |   | Positive for the period  |  | Negative   |
| COMMENTS                         | Strong quarter with important back-to-school period | January and February are<br>traditionally strong-demand<br>months after a slowdown in<br>December due to the Holiday<br>Season | March is typically impacted<br>by Spring break, April is strong<br>and May depends heavily on<br>weather | Summer months are slow<br>given vacation time and<br>nicer weather |

### **OUR STABLE SUBSCRIPTION DISTRIBUTION MODEL**

#### IS UP ~40% FROM PRE-PANDEMIC COMPARABLE ORDER LEVELS



#### **WEEKLY MEAL PLANS KEY HIGHLIGHTS**

- √ Adjusted EBITDA <sup>(1)</sup> positive
- √ 30+ recipes available weekly, complemented by select grocery and ready-to-eat meals
- ✓ Order frequency: 1+ per month on average
- ✓ Delivered in all 10 provinces





MAKEGOODFOOD.CA

