



December

## PRESENTATION 2022

#### CAUTION

#### **REGARDING FORWARD-LOOKING STATEMENTS**



This presentation contains "forward-looking information" within the meaning of applicable Canadian securities legislation. Such forwardlooking information includes, but is not limited to, information with respect to our objectives and the strategies to achieve these objectives, as well as information with respect to our beliefs, plans, expectations, anticipations, assumptions, estimates and intentions, including, without limitation, statements in the "Financial Outlook" section of the MD&A. This forward-looking information is identified by the use of terms and phrases such as "may", "would", "should", "could", "expect", "intend", "estimate", "anticipate", "plan", "foresee", "believe", and "continue", as well as the negative of these terms and similar terminology, including references to assumptions, although not all forward-looking information contains these terms and phrases. Forward-looking information is provided for the purposes of assisting the reader in understanding the Company and its business, operations, prospects, and risks at a point in time in the context of historical trends, current condition, and possible future developments and therefore the reader is cautioned that such information may not be appropriate for other purposes.

Forward-looking information is based upon a number of assumptions and is subject to a number of risks and uncertainties, many of which are beyond our control, which could cause actual results to differ materially from those that are disclosed in, or implied by, such forward-looking information. These risks and uncertainties include, but are not limited to, the following risk factors which are discussed in greater detail under "Risk Factors" in the Company's Annual Information Form for the 52-weeks ended September 3, 2022 available on SEDAR at www.sedar.com: limited operating history, negative operating cash flow

industry inflation levels, COVID-19 pandemic impacts and the appearance of COVID variants, quality control and health concerns, regulatory compliance, regulation of the industry, public safety issues, product recalls, damage to Goodfood's reputation, transportation disruptions, storage and delivery of perishable foods, product liability, unionization activities, consolidation trends, ownership and protection of intellectual property, evolving industry, reliance on management, failure to attract or retain key employees which may impact the Company's ability to effectively operate and meet its financial goals, factors which may prevent realization of growth targets, inability to effectively react to changing consumer trends, competition, availability and quality of raw materials, environmental and employee health and safety regulations, the inability of the Company's IT infrastructure to support the requirements of the Company's business, online security breaches, disruptions and denial of service attacks, reliance on data centers, open source license compliance, future capital requirements, operating risk and insurance coverage, management of growth, limited number of products, conflicts of interest, litigation, catastrophic events, risks associated with payments from customers and third parties, being accused of infringing intellectual property rights of others and, climate change and environmental risks. This is not an exhaustive list of risks that may affect the Company's forward-looking statements. Other risks not presently known to the Company or that the Company believes are not significant could also cause actual results to differ materially from those expressed in its forward-looking statements. Although the forwardlooking information contained herein is based upon what we believe are reasonable assumptions, readers are cautioned against placing undue

forward-looking information. Certain assumptions were made in preparing the forward-looking information concerning the availability of capital resources, business performance, market conditions, and customer demand. In addition, information and expectations set forth herein are subject to and could change materially in relation to developments regarding the duration and severity of the COVID-19 pandemic and the appearance of COVID variants and its impact on product demand, labour mobility, supply chain continuity and other elements beyond our control. Consequently, all of the forward-looking information contained herein is qualified by the foregoing cautionary statements, and there can be no guarantee that the results or developments that we anticipate will be realized or, even if substantially realized, that they will have the expected consequences or effects on our business, financial condition or results of operation. Unless otherwise noted or the context otherwise indicates, the forward-looking information contained herein is provided as of the date hereof, and we do not undertake to update or amend such forward-looking information whether as a result of new information, future events or otherwise, except as may be required by applicable law.

### GOODFOOD TODAY



### **OUR PURPOSE**



Make cooking and eating a fun and exciting that sparks joy

We deliver joyful nourishment so our community can live longer on a healthier

planet

Help people achieve a balanced diet and live better and longer Help people achieve a balanced diet and live better and longer

## OUR PRODUCTS GROCERY AND MEAL SOLUTIONS OFFERING TO MEET CANADIANS' FULL MEAL PLANNING NEEDS

#### **MEAL KITS**

#### **ADD-ONS**

# GROCERY

# PREPARED FOODS

Goodfood has an exclusive selection of chef-designed meal kit recipes,
Goodfood-branded grocery products and ready meal solutions that enable customers to make

## Meal kits come with all the perfectly portioned ingredients needed to cook delicious meals at home with no food waste

- √ 30+ weekly recipes changing weekly
- ✓ Accommodating diverse tastes from "Basic" to "Low Carb", "Vegetarian", and "Easy Prep"

#### **Goodfood Branded Products**

✓ Hundreds of unique and differentiated Goodfood products

#### Meals and snacks for all day ready to eat in minutes with no prep

✓ Salads, meat/seafood- based dishes, and more

## GOODFOOD IS UNIQUELY POSITIONED TO WIN

GOODFOOD HAS A VERTICALLY INTEGRATED MEAL SOLUTIONS NETWORK IN CANADA AND IS READY TO PENETRATE CANADIAN HOUSEHOLD WITH ITS COERNERSTONE DIFFERENTIATED MEAL KIT OFFERING

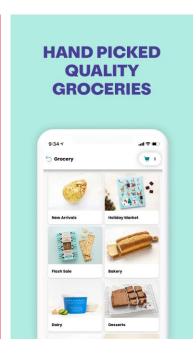
- ✓ DIFFERENTIATED PRODUCT OFFERING
- ✓ ATTRACTIVE PRICING
- ✓ DIGITAL STORE
- ✓ BRAND AWARENESS
- ✓ DELIVERY LOGISTICS NETWORK
- **✓ UNIT ECONOMICS**



## UNIQUELY POSITIONED TO WIN OUR SEAMLESS DIGITAL STORE







✓ 310,000+ downloads and 4.5-star rating

#### **GOODFOOD'S MOBILE APP**

HAS SIMPLIFIED CUSTOMERS' SHOPPING EXPERIENCE AND ORDERING PROCESS

## GOODFOOD'S COMMITMENT TO MAKING A DIFFERENCE

#### Priority ESG Topics

### E

- Food and greenhouse gas management
- Packaging reductions
- Responsible sourcing

#### **Select examples**

- ✓ Meal kits benefit from 33% lower greenhouse emissions than grocery meals due to lower waste factor¹
- ✓ Using recyclable boxes and eco-friendly modes of transport
- Local, fresh and in-season ingredients are prioritized in our sourcing process

### S

- Community engagement
- Employee welfare
- Food safety and nutrition
- Talent attraction & retention



- Cybersecurity
- Ethics and compliance
- Diversity and inclusion
- Privacy governance

- Partnered with CIBC to donate 100,000 meals to Canada's frontline workers during Covid-19 pandemic
- Proud partner to Breakfast Club of Canada
- Robust Health & Safety practices aimed at reducing loss time accident frequency, including training to new hires, facility safety goals, safety huddles at beginning of each shift
- Workforce reflecting diverse community we serve with continuous ambition to increase the representation of women and minority groups in senior leadership positions; made the Globe and Mail's 2022 Gender Diversity Honourees list<sup>2</sup>
- Code of Conduct outlining our employees, officers and directors commitment to ethical behaviors through a shard Mission and Vision
- Follow best practice for cyber threat detection and eradication as well as data privacy

#### MANAGEMENT TEAM AND BOARD OF

### DIRECTORS

Dedicated and proven management supported by experienced board of directors together holding ~40% of the company

#### **MANAGEMENT TEAM**



JONATHAN FERRARI Co-Founder, Chairman & CEO



NEIL CUCCY
Co-Founder, President,
Director & COO



JONATHAN ROITER
Chief Financial Officer



BIPASHA CHIU
Chief Technology Officer



JOHN KHABBAZ Director



**DONALD OLDS**Director



**MANUEL BEAULIEU**Executive Vice President,
Operations



**SIMON BROWN**Executive Vice President,
Product & Merchandising



JENNIFER STAHLKE
Executive Vice President,
Marketing



**BOARD OF DIRECTORS** 

TERRY YANOFSKY
Director

### FINANCIAL REVIEW

#### **RETURN TO OUR ROOTS**

#### to Reach Profitability









#### 1

#### Back to our Roots with Focus on Meal Kits with a Twist...

- Returning to our roots with ready-to-cook meal kits, our cornerstone product
- Ready-to-eat and grocery add-ons to complement meal kits and provide fuller meal solutions options

#### 2

#### ...Combined with SG&A and Asset Streamlining...

- SG&A excluding marketing reduced by over \$20 million annual runrate between Q3 and Q4
- Driven in large part by headcount reductions
- Exiting assets and leases to further reduce cash outflows

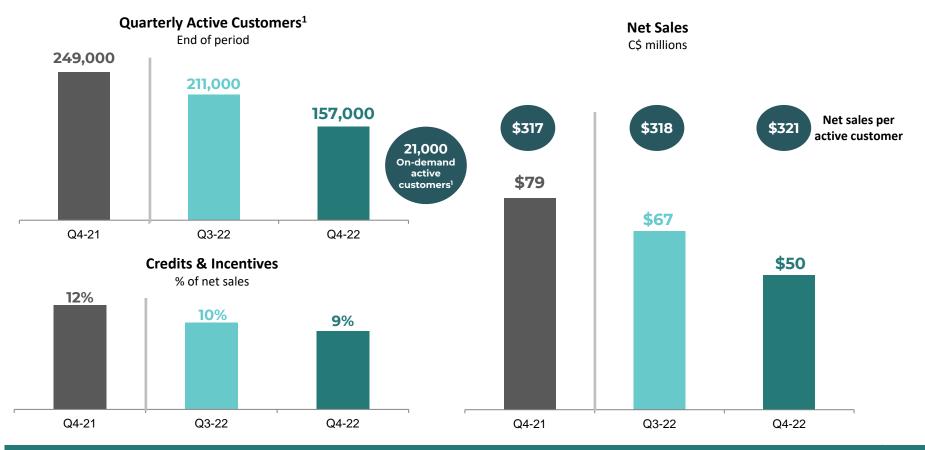
#### 3

#### ...to Set Goodfood for Profitable Growth

- Project Blue Ocean nearing completion, gross margin improving 5%+ y-o-y; or ~8% when adjusted for one-time charges, surpassing 30%
- Reaffirming expected return to positive Adjusted EBITDA<sup>1</sup> in a quarter of H1 of FY 2023, with gross margin expected in the 32-34% range

#### **ACTIVE CUSTOMERS<sup>1</sup> AND NET SALES**

Seasonality driving lower order rate and Quarterly Active Customers<sup>1</sup> which were also impacted by smaller and reduction of On-Demand footprint in August, offset by continued improvement in credits and incentives

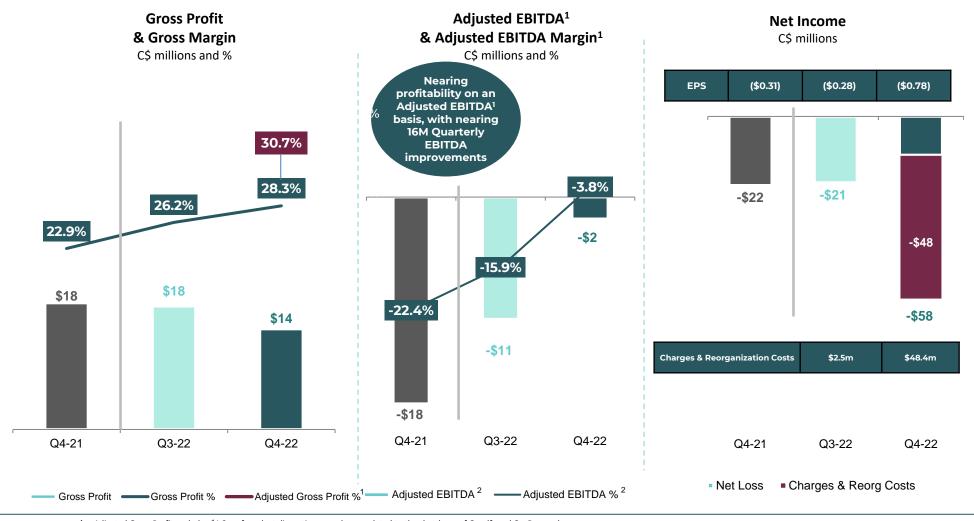


Goodfood is still focused on **achieving profitability through the topline** by focusing on **our meal kit customers orders and add-ons available to them** leading to **growing net sales per customer** (more orders per customer & lower C&I)

## GROSS PROFIT, ADJ. EBITDA<sup>2</sup> AND NET LOSS



Gross Margin improved 210 and 540 basis points Q-o-Q and Y-o-Y respectively as operational improvements and lower credits and incentives drove Adjusted EBITDA<sup>2</sup> improvements, further buoyed by cost structure initiatives reducing SG&A



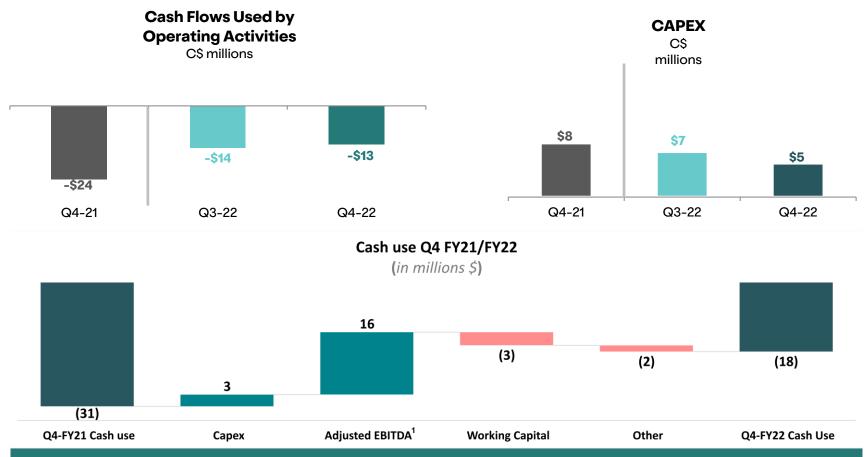
<sup>1</sup> Adjusted Gross Profit excludes \$1.2m of product discontinuance charge related to the shutdown of Goodfoood On-Demand.

<sup>2</sup> This is a Metric or non-IFRS measure. Please refer to the Metrics & Non-IFRS Financial Measures page of this presentation for more details.

#### **CFO AND CAPEX**



Reduced total cash outflow as CFO continues to improve and capital expenditures continue to be reduced compared to \$15m invested in Q2 of Fiscal 2022, with overall cash use reduced by ~40%



Capital expenditures reductions along with continued CFO improvement driven by better Adjusted EBITDA<sup>1</sup> driving lower capital intensity

#### **KEY FINANCIAL HIGHLIGHTS**

Goodfood continues to drive meaningful gross margin and Adjusted EBITDA<sup>1</sup> improvements despite lower net sales on its path to return to profitability

(in millions of Canadian \$ except for percentage information)	Q4-22	Q4-21	Y-o-Y D	FY-22	FY-21	Y-o-Y D
Net sales	\$50.4	\$79.4	-37%	\$268.6	\$379.2	-29%
Gross profit	14.3	18.2	-21%	68.1	116.1	-41%
Gross margin (%)	28.3%	22.9%	+5.4pp	25.3%	30.6%	-5.3pp
Adjusted EBITDA <sup>1</sup>	(1.9)	(17.7)	N/A	(40.7)	(15.3)	N/A
Adjusted EBITDA margin (%) <sup>1</sup>	-3.8%	-22.4%	+18.6pp	-15.2%	-4.0%	-11.2pp
Net loss	(58.4)	(22.1)	N/A	(121.8)	(31.8)	N/A
Cash flows used by operating activities	(13.1)	(23.7)	N/A	(59.0)	(16.4)	N/A
Cash and cash equivalents	36.9	125.5	N/A	36.9	125.5	N/A

## OUTLOOK: CONFIRMING OUR CORE PURPOSE TO DRIVE PROFITABLE GROWTH



1	Goodfood's Core
	Purpose

- Create experiences that spark joy and help our community to live longer on a healthier planet
- Focus on meal kits as our cornerstone product delivered weekly with add-ons to help complete our solution to meal planning

2 Initiatives Driving
Return to Profitability
and Positive Cash
Flows

- We have improved profitability significantly through Project Blue Ocean
- Gross margin returns to over 30% (adjusted for one-time inventory charge) and Adjusted EBITDA<sup>1</sup> Loss in the low single-digits
- Next set of initiatives in place: discontinuing On-Demand and further headcount reductions
- Further cash flow improvements to be driven by continued capex reductions, contract re-negotiations and lease exits

Balance Sheet Update

- In negotiations with lenders for updated credit facility
- Looking to exit leases and re-negotiate commitments

Further Improvement in Q1 and Q2

- Reiterating expectation of positive Adjusted EBITDA<sup>1</sup> in a quarter of H1 FY2023
- Expected net sales of \$46-48 million in Q1 and gross margin in the range of 32-34%

Confirming our core purpose has helped Goodfood focus on its cornerstone weekly meal-kit delivery to spark joy with customers and have a clear path to expected positive Adjusted EBITDA<sup>1</sup>

### LONG-TERM PROFITABILITY **GOALS REMAIN INTACT**





### APPENDIX

## TYPICAL SEASONALITY PATTERNS

	Q1 SEPT-OCT-NOV	Q2 DEC-JAN-FEB	Q3 MAR-APR-MAY	Q4 JUNE-JULY-AUG	
MARKETING CAMPAIGNS	Higher	Higher	Medium	Low	
ORDER RATES	Higher	High	Medium/High	Low	
NEW SUBSCRIBERS	Higher	High	Medium/High	Low	
MARGINS	Higher	Lower	Higher	Lower	
CASH FLOW FROM OPERATIONS TARGET	Positive for the period			Negative	
COMMENTS	Important back-to- school period	January and February are traditionally stronger demand months after a substantial slowdown in December due to the Holiday Season	March is typically impacted by Spring break, April is strong and May depends heavily on weather	Summer months are slow given vacation time and nicer weather	

## METRICS & NON-IFRS FINANCIAL MEASURES

The table below defines metrics and non-IFRS financial measures used by the Company throughout this presentation. Non-IFRS financial measures do not have standardized definitions prescribed by IFRS and, therefore, may not be comparable to similar measures presented by other companies. They are provided as additional information to complement IFRS measures and to provide a further understanding of the Company's results of operations from our perspective.

Accordingly, they should not be considered in isolation nor as a substitute for analysis of our financial information reported under IFRS and should be read in conjunction with the financial statements for the periods indicated. For a reconciliation of these non-IFRS financial measures to the most comparable IFRS financial measures, as applicable, see the "Metrics and Non-IFRS Financial Measures – Reconciliation" of the Company's latest Management Discussion & Analysis.

# ACTIVE CUSTOMER An active customer is a customer that has placed an order within the last three months. Active customers include customers who have placed an order (1) received as part of our weekly meal subscription plan, a subscription active customer; and (2) received on a next-day, same-day or less basis, an ondemand active customer. For greater certainty, an active customer is only accounted for once, although different products and multiple orders might have been purchased within a quarter. While the active customers metric is not an IFRS or non-IFRS financial measure, and, therefore, does not appear in, and cannot be reconciled to a specific line item in the Company's consolidated financial statements, we believe that the active customers metric is a useful metric for investors because it is indicative of potential future net sales. The Company reports the number of active customers at the beginning and end of the period, rounded to the nearest thousand.

NON-IFRS FINANCIAL MEASURES	DEFINITION
EBITDA	EBITDA is defined as net income (loss) before net finance costs, depreciation and amortization and income taxes.
ADJUSTED EBITDA AND ADJUSTED EBITDA MARGIN	Adjusted EBITDA is defined as EBITDA excluding share-based payments and restructuring costs. Adjusted EBITDA margin is defined as the percentage of adjusted EBITDA to net sales. EBITDA, adjusted EBITDA, and adjusted EBITDA margin are non-IFRS financial measures.











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